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Friday, 1 June 2007

Command I.T.Services  
To: Bryan and Shaun

Just a quick note to thank you for the good work you have recently done for us.

It has now been a few months since you made major changes to our network and (touch wood) everything is buzzing along nicely.

We did not lose any critical information during the major changeover and were pleased to reclaim information such as our web favourites and old desktop layouts.

There have been some great improvements in our mail system and we can now scan and send large PDF documents without the problems of the past. Our staff are happy with the friendly front ends they now use. We also find it easier to connect to our desktops remotely while away on business. Terry could access his mail every day from England without problems. Tony is not plagued any more with the amount of spam he used to get.

The network is running faster and (touch wood again!) we had no downtime so far.

Thanks again.

Regards,

Johan Dreyer  
I.T. Manager